

# CUSTOMER SUCCESS STORY



## Business Challenge

The company wanted to adopt a BPMS to accelerate chemical products' trials, having the data secured from the first till the final stage of the process, eliminating information loss during the workflow stages. Initially, the data given for review was stored in unstructured text format and was difficult to be found among business units. This, most of the time, caused missing points of information and time loss. Information should be centralised, managed effectively, and revised during the years as the client's vision to save earth's resources and comply with legislation remains vital.


## Why Comidor?

Our solution was selected among others in order to digitally transform the company's processes. Using Comidor is easy to keep all the information in a central repository, and create a transparent environment that connects people, things, data, and processes to provide a unique user experience and business agility.

- Industry
- Biochemicals
- Location
- Internationally
- Product
- Comidor v.5.4

**Chemical Company** An international chemical company specialising in agricultural products and fertilizers research and development.

Comidor Ltd., the solution provider of Comidor Low-Code Automation Platform, enables businesses to achieve continuous growth and improvement through evidence-based, agile, digital transformation, and automation.



**Comidor Company vision**  
"to shape the future of work, where people and robots are evolving to work together towards sustainable development goals."

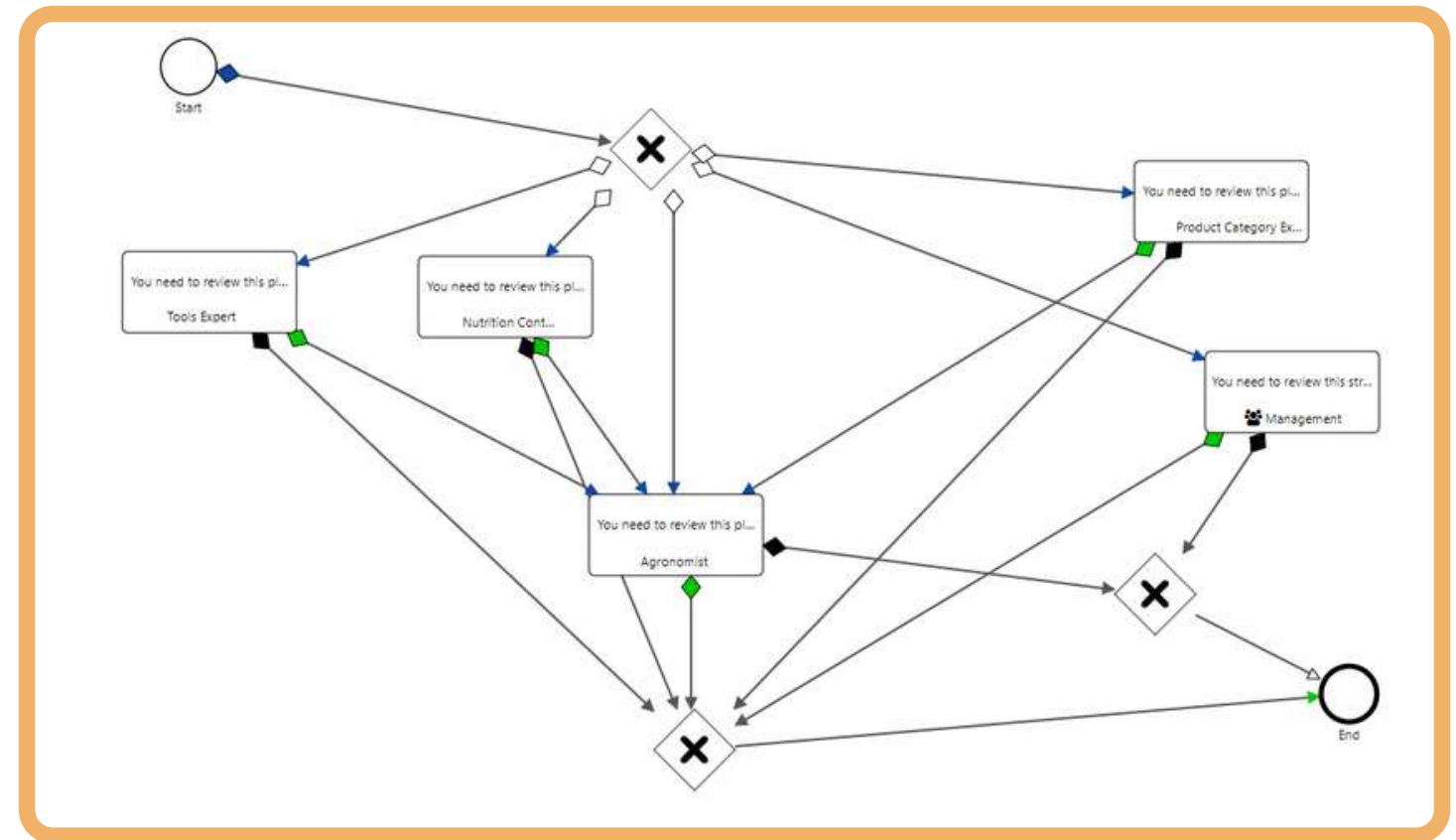


## Objectives

- ✓ Define the steps of trials starting from the submission until the final payment of invoices
- ✓ Standardise the format of data entered in the system
- ✓ Monitor the trial process for all business units and countries
- ✓ Provide flexibility in User Interface (UI) design
- ✓ Share trial findings with third party systems
- ✓ Provide strong security features required to protect critical findings
- ✓ Provide analytics to upper management with financial budget
- ✓ Adopt a DMS with document encryption
- ✓ Ability to extract information from gathered data

## Our solution

- It was secured that only users with specific roles could participate in each stage execution, based on specific parameters.
- The paper/text template was digitalised with Low-Code custom fields and forms so that it fits the business purpose.
- Users had an active role in the whole UI customisation process providing feedback and requesting changes that were implemented using agile methodologies.
- Business rules were set up by the client's IT employees, who were able to adapt to the system configuration and management after initial training.
- Holding all trial information in a central repository, created a transparent environment where management can refer to older trials, check results and tests performed, and finally support decision making and predictability.
- Tasks and Emails for each workflow stage are automatically created and triggered upon critical process change, reducing time spent on communicating messages to relevant people.



## Our incomparable results

- 1 Trial approval processes were **fully automated** based on rules
- 2 UI was successfully adapted to users' requirements
- 3 Trial data was **standardised** and a commonly acceptable format was adapted by all countries
- 4 An **intelligent notification system** was used to notify users of time-critical activities. Missing information on the trial's progress was easily identified.
- 5 Business unit managers took advantage of **advanced analytics** and optimised **budget assignment** to different crop trials
- 6 Guest users and third party programs were able to connect with Comidor's **integration bus**
- 7 Gathered trial data was used to create a pool of **historical information**, which will be used in a next step to **predict crop growth** and fertilizer effectiveness



# COMIDOR LOW-CODE AUTOMATION PLATFORM

WHEN LOW-CODE MEETS HYPER-AUTOMATION  
IN THE DIGITAL WORKPLACE

Any app idea can come to life,  
any process can be automated,  
any business can make a difference



# comidor

LOW-CODE AUTOMATION PLATFORM



Interested in what we do?

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